



შ.პ.ს. „საკაერონავიგაცია“  
“SAKAERONAVIGATSIA” LTD.

“SAKAERONAVIGATSIA” LTD. - Aeronautical Information Service

Tel: +995 32 2744 295

Fax: +995 32 2744 223

E-mail: aisquality@airnav.ge

## CUSTOMER SATISFACTION QUESTIONNAIRE

Dear Madam/Sir,

We would like to ask you to complete this Customer Satisfaction Questionnaire, which will help us to evaluate the level of your satisfaction regarding the services provided by AIS of Georgia.

Organization:	
Contact information:	
Date of filling:	

1. How do you rate the timeliness of aeronautical information publications receipt?

poor  good  excellent

I don't use this service

Your comments:

2. How do you rate quality of AIRAC AIP AMDT?

poor  good  excellent

I don't use this service

Your comments:

3. How do you rate quality of AIP SUP?

poor  good  excellent

I don't use this service

Your comments:



შ.პ.ს. „საკაერონავიგაცია“  
“SAKAERONAVIGATSIA” LTD.

“SAKAERONAVIGATSIA” LTD. - Aeronautical Information Service

Tel: +995 32 2744 295

Fax: +995 32 2744 223

E-mail: aisquality@airnav.ge

**4. How do you rate quality of AIC?**

poor  good  excellent

I don't use this service

**Your comments:**

**5. How do you rate List of valid NOTAM quality?**

poor  good  excellent

I don't use this service

**Your comments:**

**6. How do you rate quality of the aeronautical charts?**

poor  good  excellent

I don't use this service

**Your comments:**

*Thank you!*