



შ.პ.ს. „საკაერონავიგაცია“
“SAKAERONAVIGATSIA” LTD.

“SAKAERONAVIGATSIA” Ltd. - Aeronautical Information Service

Tel: +995 32 2744 295

Fax: +995 32 2744 223

Email: aisquality@airnav.ge

CUSTOMER SATISFACTION QUESTIONNAIRE

Dear Colleagues,

We would like to ask you to complete this Customer Satisfaction Questionnaire, which will help us to evaluate the level of your satisfaction regarding the services provided by AIS of Georgia.

Organization:	
Contact information:	
Date of filling:	

1. How do you rate the timeliness of aeronautical information publications receipt?

- poor good excellent
 I don't use this service

Your comments:

2. How do you rate quality of AIRAC AIP AMDT?

- poor good excellent
 I don't use this service

Your comments:

3. How do you rate quality of AIP SUP?

- poor good excellent
 I don't use this service

Your comments:

4. How do you rate quality of AIC?

- poor good excellent
 I don't use this service

Your comments:



შ.პ.ს. „საკაერონავიგაცია“
“SAKAERONAVIGATSIA” LTD.

“SAKAERONAVIGATSIA” Ltd. - Aeronautical Information Service

Tel: +995 32 2744 295

Fax: +995 32 2744 223

Email: aisquality@airnav.ge

5. How do you rate List of valid NOTAM quality?

- poor good excellent
 I don't use this service

Your comments:

6. How do you rate quality of the aeronautical charts?

- poor good excellent
 I don't use this service

Your comments:

7. How do you rate quality of instrument flight procedures' graphical depiction?

- poor good excellent
 I don't use this service

Your comments:

8. How do you rate clarity of instrument flight procedures' instructions?

- poor good excellent
 I don't use this service

Your comments:

Thank you!