

	QUALITY POLICY	ORG-QP
		Version: 1.0
		Eff. Date: 03DEC18

Quality of air navigation services is a degree of their suitability and reliability, as well as compliance with applicable legislation and requirements.

SAKAERONAVIGATSIA strives to ensure safe, orderly and expeditious air traffic flow within Georgian airspace by professional, flight safety-oriented and coordinated execution of the assigned duties by each employee.

Underpinned by our key values, which are flight safety, high professionalism and responsibility, our Quality Management System is aimed to continually improve towards the highest performance standards so as to support the achievement of the highest level of safety.

As there is no compromise with flight safety, we are committed to continually improve the quality, consistency and utility of air navigation services through:

1. continual improvement of this policy and the effectiveness of the management system;
2. complying with all applicable legislation, requirements and foreseen by the Georgian Civil Aviation Agency best practices;
3. provision of appropriate resources.

We do not tolerate threats or acts of retaliation against any employee for reporting any aviation occurrences or incidents, as the purpose of reporting is improvement and not to apportion blame to individuals.

Approved by Director General:

Gocha Mezvrishvili

Signature: 

Date: 1 October 2019